

Impartiality Policy

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IMPARTIALITY POLICY

Through this impartiality policy, and the processes described in CRI-GMP-008 Management of Impartiality, CRI Certification aim to ensure continued impartiality, independence and transparency during all management system certification activities. We as an organization understand the importance of impartiality and the threats it poses to our business should our position be compromised and are committed to safeguarding and protecting the integrity of this policy at all times. We shall continue to identify, analyze, evaluate, monitor and document the potential for conflicts of interest arising from provision of quality management certification activities.

CRI Certification shall not,

- Provide certification where cases of unacceptable threats to impartiality cannot be eliminated.
- Certify another certification body for its management system compliance.
- Provide any type of management system consultancy services which may present a conflict of interest.
- Promote the activities of any consultancy body or organization.
- Enter into a relationship or agreement with any management system consultancy body or organization.
- Offer or provide services related to internal audit to its certified clients and shall not certify a management system on which it provided internal audits for a minimum of two years after the completion of the internal audits.
- Provide certification to clients who have received management system consultancy in last 2 years from a body that has relationship with CRI Certification.
- Provide certification to clients who have contracted any or part of ISO37001 management system to CRI Group
- Outsource audits to a management system consultancy organization or be linked to an organization that provides management system consultancy.
- Market or offer activities that are linked with activities of an organization that provides management system consultancy.
- State or imply certification would be simpler, easier, faster and less expensive if a specified consulting organization was used.

CRI Certification will take action to correct any false, or inappropriate links or claims by a management system consultancy organization that states or implies certification will be simpler, easier, faster and less expensive if CRI Certification services were used. In order to remove any conflict of interest, audit staff are prohibited from participating in the audit of any organization where they have provided management system consultancy, internal audits, assisted in document preparation or have any financial or commercial interest for a period of 2 years prior to the date of application of the organization for certification. CRI Certification will take action to respond to any threats to its impartiality arising from actions of other persons, bodies or organizations.

CRI Certification shall ensure that all its personnel, internal or external, or committees, who could influence the certification activities, shall act impartially and shall not allow commercial, financial or other pressures to compromise this impartiality. All direct employees and subcontractors who perform audits shall sign and submit confidentiality agreements and conflict of interest forms prior to participating in each audit. We shall not use any personnel for certification activities unless it has been confirmed and documented that there is no conflict of interest.

CRI Certification periodically reviews the conformance with impartiality requirement as per ISO 17021:2015 to verify that no conflicts exist due to any business relationships.